

April 24, 2012

**MEMORANDUM**

TO: Deans, Directors and Department Heads

FROM: Dan Adams, Ed.D.  
Associate Vice Chancellor for Campus Enterprises

SUBJECT: New Banking Relationship/Changes to the Card Office

I am pleased to announce some exciting changes associated with the Campus ID card, currently known as the AllCampus Card.

First, NC State has entered into a new banking relationship with U.S. Bank, which will provide our students, faculty and staff with an attractive debit card program that can be tied to financial aid and payroll deposit, among other new features. [more about the new relationship](#). The new relationship requires some layout changes to the ID card, which will be issued with the incoming class of new students this summer.

Second, to minimize confusion between the existing AllCampus debit/payroll deduction and the new U.S. Bank initiative, the name of the card is being changed to the WOLFPACK ONE Card. [more about the name change](#). You can also learn more and see the card image on our newly launched website: [onecard.ncsu.edu](http://onecard.ncsu.edu)

**Your first question is probably: Will the old card still work?** Yes, it will. The only difference is that students will now have access to a Debit MasterCard feature that can be tied directly to the cashier's office or direct deposit from virtually any source. Don't be confused, this is not a credit card being issued to students, but a debit card that draws on existing funds. Upper class students who wish to convert to the new card to take advantage of the MasterCard and US Bank functions may exchange their old card for the new WOLFPACK ONE Card in the fall at minimal cost.

As a special benefit, faculty, staff, and campus affiliates may upgrade at no cost to the new Wolfpack One Card during a special opt-in period starting June 25, 2012 and ending December 31, 2012. Existing ID cards must be surrendered to receive an upgrade to the new card at no cost. At the close of the opt-in period (January 1, 2013), the cost to convert to the new card will be \$10.00 (upon surrender of the existing card). If the current ID card is not turned in, there will be a replacement card fee of \$20.

Newly hired faculty/staff/affiliates will continue to receive their first card at no charge.

**A few additional items of note:**

- [Smith](#), director of the WOLFPACK ONE Card Office, is leading implementation.
- [Gilmore](#), director of marketing for Campus Enterprises, is leading communications and marketing. Contact her if you need high-resolution images of the card.

- Countless hours of planning have gone into ensuring a smooth transition but there will be unforeseen circumstances. To that end, a Google doc will be created to provide the latest internal updates and facilitate ongoing questions and answers for staff members and departments affected by the change. If you would like to be added to the Q&A Google Doc, please contact [Gilmore](#).